



Utility Law Group Training – CAUSE – PA Meeting

March 28, 2017

12:00 p.m. – 4:30 p.m.

PHFA Building

211 N. Front Street, Harrisburg, PA 17101

Agenda

Session 1: Practical Strategies for Addressing Your Client's Utility Issues (12:30 pm-1:30 pm)

(Liz Marx, Rob Ballenger, Bill McLaughlin)

- General update on utility termination, reminder of end of winter moratorium, LIHEAP, etc.
- How do you read a utility bill? What to look for? What questions to ask clients?
- LIHEAP update

Session 2: Handling Utility Termination for a Client with Unregulated Utilities (1:30 pm-2:30 pm)

(Dan Vitek and Eileen Yacknin)

- Dealing with disconnection and remedies
- Obtaining service and overcoming barriers to service
- Issues to look for and claims
- Sample pleadings, etc.

Session 3: State of Union – Overview of Policy Successes from Last Year and Upcoming Challenges

(2:30 pm-3:30 pm)

(Patrick Cicero and Josie Pickens)

- What is currently happening on utility policy level
- Successes and challenges from last year
- Trends and upcoming battles
- How can local legal aid offices help with utility policy work